

SoonAs Website Privacy Policy 24022026

Soon As Recruitment Privacy Policy

Privacy Policy [alt tag = Soon As Recruitment Privacy Policy]

URL - /privacy-policy

<title> Soon As Recruitment Privacy Policy</title>

<meta name="Description" content=" Soon As Recruitment Privacy Policy" />

Introduction

At Crown SDS, we respect your privacy and are committed to protecting your personal data. This policy explains how we collect, use, and safeguard your information. In addition, it outlines your rights and how you can exercise them.

This Privacy Policy applies to the data processing activities of Logistics Solutions Limited (02765680) and its group companies (referred to as “we,” “us,” or “our”).

As a visitor to our website, this policy describes:

- The type of information we collect from you
- How we use or disclose that information
- The safeguards we apply to protect it

Please read this policy carefully. By using our websites or applications, you agree to the collection and use of information as described here. If you do not agree, you should stop using our services immediately.

Moreover, this policy may change from time to time. Continued use of our website or services means you accept those changes; therefore, please check periodically for updates.

Our websites may also contain links to third-party sites that are not covered by this policy. Consequently, we recommend reviewing their privacy statements separately.

If you have any questions, contact our Privacy Manager at privacy@crownsds.com. You also have the right to complain to the Information Commissioner’s Office (ICO) at www.ico.org.uk; however, we would appreciate the chance to resolve your concerns first.

Who We Are

Logistics Solutions Limited (LSL) owns:

- Crown Couriers Limited (CCL)
- Soon As Recruitment (SSL)

We process your personal data in accordance with UK data protection laws, including:

- UK GDPR (retained EU GDPR)
- Data Protection Act 2018
- Any successor legislation

Information We Collect

We collect personal information you provide directly, such as your name, contact details, and any data submitted through our website forms. Additionally, technical information may be gathered automatically, including IP addresses, browser type, and usage patterns. These details help us improve our services and ensure security.

“Personal data” means any information that identifies you. It does not include anonymous data. The type of data we collect depends on your relationship with us (customer, driver, or visitor). It may include:

Identity Data: Name, username, email, phone number, and sometimes an image

Vehicle Data: Registration plate and insurance details

Location Data: Real-time GPS location, Background location data, Route, journey, and delivery location data (Location data may be collected only when the application is active or in the background, depending on the permissions you grant on your device.)

Contact Data: Billing and invoicing addresses, email, phone numbers

Financial Data: Bank account and payment card details

Transaction Data: Payment details and services purchased

Technical Data: IP address, login data, browser type, operating system

Profile Data: Username, password, preferences, feedback

Usage Data: How you use our websites and apps

Marketing Data: Preferences for marketing communications

Interaction Data: Information provided in discussion forums

Cookies: Data collected to improve user experience

Third-Party Data: Information from partners, suppliers, analytics providers (e.g., Google Analytics)

Analytics: Usage patterns for service improvement

We also collect **Aggregated Data** (statistical or demographic) that does not identify you personally.

We do not collect special category data (e.g., race, religion, health) through normal use of our services. However, we may collect criminal conviction data for compliance checks.

Our websites are not intended for children, and we do not knowingly collect data from them.

Please keep your personal data accurate and up to date.

Legal Basis for Processing

We process your data lawfully under UK GDPR. This means at least one of the following applies:

- You have provided explicit consent
- Processing is necessary for a contractual obligation
- Compliance with legal requirements mandates the use of personal data
- Safeguarding vital interests requires the application of personal data
- Activities carried out in the public interest involve the use of personal data
- Processing is undertaken for legitimate business interests, except where such interests are overridden by your fundamental rights and freedoms

How We Collect and Use Data

Data is gathered through:

- Direct interactions such as forms, calls, emails, and live chat
- Indirect interactions including browsing activity and cookies
- Enable delivery, collection, and logistics services
- Support safety, fraud prevention, and compliance requirements
- Verify delivery locations and timestamps

Your information is used to:

- Personalise your experience
- Present website content effectively
- Deliver the services you request
- Administer promotions or surveys
- Fulfil contractual obligations
- Process payments securely

Send marketing communications (with consent)

Marketing

Marketing messages may be sent by post, email, SMS, or phone if you consent or if it is in our legitimate interest.

You can unsubscribe anytime by:

- Emailing unsubscribe@crownsds.com
- Clicking “unsubscribe” in emails or texts
- Updating your profile settings

Cookies

Our website uses cookies to enhance functionality and improve user experience. These small files help remember your preferences and analyse site performance.

Managing cookies is possible through your browser settings, although disabling them may affect certain features.

For more details, please see our [Cookie Policy](#).

Transfers Outside the UK

We may transfer your data outside the UK. If we do, we ensure:

- The country offers adequate protection, or
- We use UK-approved contracts for data protection

Contact us for details on safeguards.

Data Security

We use physical, electronic, and managerial measures to protect your data. Access is limited to those who need it. We have procedures for suspected breaches and will notify you and regulators if required. Payments are encrypted. We also use firewalls and other security measures.

Despite these measures, internet transmission may not be fully secure. Therefore, please take precautions when sending data online.

Sharing Your Data

We do not sell your personal data. However, we may share it with trusted partners who assist in delivering our services. These partners are required to maintain confidentiality and comply with data protection laws.

Moreover, we may disclose information when legally required or to protect our rights. We may share your data with:

- Other businesses in our group
- Fraud prevention and credit risk agencies
- Authorities for legal or safety reasons
- Third parties during business transfers or mergers
- Service providers (e.g., Mailchimp, OGL, DA Systems, Sage CRM, Google)

We require all third parties to protect your data and use it only for agreed purposes.

Your Rights

You have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Object to processing
- Restrict processing
- Transfer your data to another party

To exercise these rights, email privacy@crownsds.com and provide proof of identity.

You can withdraw consent at any time.

Automated Decision-Making

If we use automated decisions that affect you legally, you can:

- Request human intervention
- Express your view
- Challenge the decision

Profiling will follow strict safeguards to prevent errors or discrimination.

Reviewed: May 2025

Contact Us

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Soonas Solutions Limited, International Logistics Centre, Bonehill Road, Tamworth,
Staffordshire, United Kingdom, B78 3HH

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- Process payments securely

Send marketing communications (with consent)

Location Data Uses

Location data is used strictly for operational and service-related purposes, including:

- Assigning and managing delivery or collection jobs
- Verifying attendance at customer or delivery locations
- Optimising routes and delivery performance
- Investigating disputes, incidents, or service issues
- Meeting contractual obligations with customers
- We do not use location data for unrelated marketing purposes.

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Sharing Your Data

We do not sell your personal data. However, we may share it with trusted partners who assist in delivering our services. These partners are required to maintain confidentiality and comply with data protection laws.

Such sharing is limited to what is strictly necessary and subject to confidentiality and data-protection safeguards

Moreover, we may disclose information when legally required or to protect our rights.

We may share your data with:

- Customers receiving delivery or collection services
- Operational partners involved in fulfilment
- Other businesses in our group
- Fraud prevention and credit risk agencies
- Authorities & Law enforcement for legal or safety reasons
- Third parties during business transfers or mergers
- Service providers (e.g., Mailchimp, OGL, DA Systems, Sage CRM, Google)

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Reviewed: January 2026

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